



OPSTAL

BOOKING POLICY

Rates are charged per night for the unit.

Rates are subject to change without prior notice.

- Weekends

- School Holidays

Sleeps 4: R2250

Sleeps 2: R1750

- Weekdays

Sleeps 4: R1950

Sleeps 2: R1450

50% deposit within 48 hours to confirm your booking.

100% payment charged on last minute bookings.

A refundable key deposit of R200.

Minimum stay of 2 nights during school holidays and over weekends.

Mid-week rates apply between Sundays and Thursdays.

All ages are welcome.

We prefer EFT payments.

Check in between 14:00 and 18:00 (unless otherwise arranged)

Check-out: 10:00

Please inform us in advance of your expected arrival time.

Make sure you read the description of our units in order to ensure the bedding arrangement is suitable to your needs.

Extra sleeping facilities can be arranged for children and/or babies at an additional fee.

Please note for telephonic bookings:

Occasionally a double booking can occur when a person books the same unit via the phone and on the internet simultaneously. In such a case you will be contacted immediately and the person who booked online will get preference.

CANCELLATION POLICY

When cancelling less than 14 days prior to arrival, you forfeit 100% of your deposit.

When cancelling more than 15 days prior to arrival, you forfeit 10% of your deposit.

Any refunds processed will be subject to an administration fee.

Balance payments to be done in full, 7 days prior to arrival.

Please note that bookings will only be considered finalised when your full payment reflects in our bank account, NOT when proof of payment is received via email.

Failing to settle the full prepayment 7 days prior to the confirmed arrival date will result in the booking being cancelled and a cancellation fee of the total amount being charged.

In case of a no-show, the total price of the reservation will be charged.